

# How to Start a Medical Practice in Texas [CHECKLIST]

## **1. ADMINISTRATION & PREPARATION**

- Determine the business model and tax structure
- □ Establish a company agreement
- Develop policies & procedures
- □ Obtain a Group National Provider Identifier (NPI)
- Obtain Tax/Employer Identification Number (EIN)
- Register with Texas Health Maintenance Organizations/PPOs and Government Payers

## 2. OFFICE & FACILITIES

- □ Medical practice location selection
- □ Office lease
- Real estate lawyer
- □ Furnishings
  - □ Reception
  - □ Exam rooms
  - □ Back office
- Certificate of occupancy
  - ☐ Fire inspection
  - □ Safety inspection
  - □ City inspections
- □ Signage
- Optional: landscaping
- Optional: interior decorator



## 3. EQUIPMENT & SUPPLIES

- □ Filing cabinets and storage
- □ Exam room equipment & supplies
- □ Petty cash box and book

### 4. VENDORS & SUPPLIERS

- □ Contracts for lab, x-ray, MRI, or other if needed
- □ Medical waste management and disposal if necessary
- □ Document destruction
- □ Janitorial & maintenance
- Practice management services and/or medical billing and credentialing service
- □ Accounting firm
- □ Law firm
- □ HR management
- □ Staffing firm
- □ Marketing services
- □ Collection agency

## **5. TECHNOLOGY**

- □ Internet access
- 🗆 Wi-Fi
  - Guest wifi for patients
  - Main wifi for personnel
- Copier with scanning
- Dictating equipment if necessary
- □ Phone system
- □ Answering service
- Cell phones w/ HIPAA compliance
- □ Intercom
- □ Fax machine



- □ Medical office computer system
  - □ Hardware
  - □ Software
  - □ Connectivity
  - □ EHR
  - Digital forms
    Patient portal
    Practice management system

## 6. FINANCIAL & BILLING

- Determine setup costs & expenses
- Calculate overhead
- Develop a standard document for loan and cash flow projections
- □ Billing software vs. outsourced services
- □ Establish patient financial policy
- □ Banking
  - □ Financing
  - □ Set up a business checking account
  - □ Merchant services/credit card processing
  - □ Deposit stamp for checks
  - Electronic draft transfer
- □ Establish fee schedule
- □ CMS 1500 claim forms

## 7. CODING & DOCUMENTATION

- CPT, ICD-10, HCPCS coding books
- □ Forms
  - □ Prescription forms
  - □ New patient registration
  - Patient medical history
  - □ Return to work/school
- Charge ticket
- □ Release of medical records
- Progress of medication notice
- Hospital rounds records



## 8. INSURANCE

- □ Visit the <u>Texas Department of Insurance</u> for applications and information
- □ Malpractice insurance
- □ Business insurance
- □ Medical liability
- □ Disability insurance
- □ Health insurance
- □ Life insurance
- □ Employee fidelity bond
- □ Umbrella policy
- □ Workers compensation

#### 9. HR & STAFFING

- □ Identify roles & job descriptions
- □ Choose personnel sourcing methods
- □ Review DFW medical office salaries data
- □ Personnel benefits plan
- □ Training for office personnel
  - □ Policies & procedures
  - □ HIPAA
  - □ OSHA
  - 🛛 Stark
  - CLIA
  - Universal Protocol Training
  - 🔎 Disaster response
- Personnel manual
- □ Payroll software/service
- Personnel management plan



## 10. HIPAA

- □ Create a guide to compliance & non-compliance
- □ List personnel rules & guidelines
- □ Outline violation response plan
- Designate a HIPAA privacy & compliance officer
- □ Perform security risk assessment
  - Overview of all protected health info (PHI) you create, receive, or transmit
  - □ List of all physical/digital locations where PHI is stored/maintained
  - □ Assessment of current security measures in practice
  - □ Rundown of possible threats and vulnerabilities to PHI
  - □ Evaluation of each threat's likelihood
  - Determination of the impact of potential threats

## **11. BUSINESS DEVELOPMENT**

- □ Announce practice opening
  - □ To colleagues
  - □ In local newspaper/other local media
  - □ Open house for referring physicians
- Join Chamber of Commerce & local business organizations
- □ Apply to get put on DFW & TX physician directories
- U Website design, development, & maintenance
- □ Create Brand
  - Finalize business name
  - Create brand identity
  - □ Finalize logo design
  - Order branded practice materials
    - □ Brochure/pamphlets
    - □ Business cards
    - □ Announcements
    - □ Stationery



- □ Create practice newsletter
- □ Community outreach
- □ Online Reputation Management (ORM)
- □ Identify practice referral services
  - DFW medical societies
  - □ Hospital
  - □ HMO/PPO/IPA, ACO participation
  - □ Medicare participation/non-participation decision
- □ Find contacts with social service agencies & others for referrals
- □ Identify potential referring physician contacts
- □ Apply for memberships as desired
  - DCMS and branch societies
  - □ County specialty society
  - □ Civic and church orgs
  - DCMSAF

## Need assistance starting your Texas medical practice?

We can help you get set up, as well as assist with administration, billing, credentialing, human resources and other practice operations - whether you are thinking of starting a new practice, adding a location, or looking for management support for your existing practice.

Contact us here for more information.